

# Midway Beach Coronavirus Action Plan

---

We at Midway Beach take the threat of the coronavirus seriously and have instituted policies to try to ensure the safety of both our customers and staff. We understand some people take this threat more seriously than others, but we ask that our customers adhere to our policies and rules while visiting us, no matter what your personal views on the subject.

We have suspended our cancellation policy during this crisis. If you choose to cancel your reservation because of concerns about the coronavirus, you may do so without losing your deposit or being charged a cancellation fee. We will either refund your deposit or apply it to a future stay, according to your preference.

We realize that the Coronavirus rules and guidelines are constantly changing, and we expect this action plan to change over the course of the summer. These are the actions Midway Beach Resort will be implementing as of 6/11/2020. Updates will be posted on our website and can be downloaded at [midwaybeach.com](http://midwaybeach.com)

Guests are welcome to bring hand sanitizer and disinfectants to use in your cabin during your stay if you choose to, and are welcome to bring their own bedding as they see fit. Please bring masks for each person in your party for when you are interacting with our staff and in the event other guests request strict social distancing. Guests are encouraged to bring their own chairs for outdoor seating.

## **Check-in, Check out.**

During the week prior to your arrival, we will contact you to discuss check-in and your choices for outfitting the cabins. To minimize face-to-face interaction, we will offer pre-check-in over the phone, will email your receipt, and deliver your cabin key to you in your car when you arrive.

If you desire a normal check-in (in the lodge), our staff will be wearing face masks and we ask that you do so as well. We will also limit the number of people in the lodge at any given time to the inhabitants of one cabin.

Prior to your departure from your place of residence, we ask that you take everyone's temperature and ensure that no one has any of the published symptoms of the Coronavirus. If during your stay someone starts exhibiting any symptoms we ask that you let us know, get tested at a local testing location, and remove yourself from the resort until the outcome is known to be negative.

Depending upon the number of cabins that will be occupied for consecutive weeks during the portion of the season when we do weekly rentals, we will be asking for voluntary early checkout on Friday when possible to give us additional time to clean and disinfect. We will discuss this with you during check-in and whether we will need some volunteers (in the past, we've had parties that routinely check out early, but want to make you aware that we may be asking for voluntary early check-out).

## **Social Distancing**

Each week we typically have several different families that rent our cabins--some renting multiple cabins--who interact with each other as extended family or social units. We will call these "cabin groups". Social distancing within these cabin groups is strongly encouraged as per CDC and MDH guidelines, but will ultimately be up to the individual group, and should be discussed and agreed upon within the group prior to arrival.

We ask that everyone respect other groups that are at the resort at the same time and maintain a 6-foot social distance between individuals from other groups. Wear masks when having extended conversations with others from different cabin groups. If your group desires other groups to wear masks when interacting, please let us know before or during check-in and we will let the other groups know.

## **Staff Interaction**

Our staff will try to maintain a 6-foot distance from guests when possible, and will wear masks when interacting in close proximity with customers on the grounds or on the docks. The dock staff will continue to assist guests launching and landing their boats, but will limit their proximity to guests as much as possible while on the docks. We ask that you physically contact only the lifts assigned to your group during your stay.

## **Cabin Cleaning and Outfitting**

The cabins will be cleaned and disinfected according to the current CDC and MN department of health guidelines. We will continue to provide bedding (sheets, blankets, and pillows but not bedspreads), dish towels, and rugs that will be laundered per the CDC and MDH guidelines if desired, but guests are welcome to bring their own. We will discuss this with you in the check-in call so we know whether to place them in the cabins. Guests should continue to bring their own bath towels.

There will be a picnic table placed in front of your cabin that is assigned to your cabin for your use during your stay. We also have some additional picnic tables on the grounds that can be assigned if your group needs an additional one. The picnic tables will be washed and disinfected between different groups, but we encourage groups to bring and use tablecloths on the picnic tables if you desire.

## **Lodge use**

If you are interested in purchasing items from the lodge, we would be happy to deliver them to your cabin or campsite and charge them to your account. If you wish to shop in person, we ask guests (and staff) to wear masks when entering the lodge, for your protection and ours. There will be hand sanitizer available on the lodge counter. The lodge's common seating area will be off-limits to guests per the MN guidelines. The lodge will be open only for merchandise sales, and for conducting resort business. We ask that only the occupants of one cabin at a time enter the lodge.

At this time we cannot lend out board games or books from our lending library because they can not be easily disinfected. We will continue to rent DVD movies (and they are free when its raining) but ask that you let the staff removed them from the shelf and wipe the DVD and case with a disinfectant wipe before giving it to you. Please return it to lodge staff when done, so that we can disinfect it prior to restocking it.

When looking at clothing, if you remove items from the cloths rack, please place them on the marked rack so that they can be quarantined for 72 hours before they are placed back on the rack.

## **Beach Toys**

We have typically had paddleboats, a canoe, a kayak, and other beach toys available free for guest use. At this time, these will not be available because the logistics of disinfecting or keeping these items dedicated to one groups' use in a shared environment is impractical. They have been removed from the beach area and will be brought back when the guidelines allow.

Customers are encouraged to bring beach toys for their own groups use.

## **Camp Fires**

We will continue to have the community campfire at night. We will setup the Adirondack chairs into groups, separated by 6 feet, so several groups can enjoy the fire at the same time. Groups of up to 25 people are allowed around the campfire circle, but we ask that you maintain social distancing between people not in your cabin group. If necessary, we will implement a signup sheet for campfire times, 8:00-9:00 pm and 9:00-10:00 pm. After 10:00, the fire circle will be open for any groups to visit if you feel comfortable doing so, up to a limit of 25 people. We ask you to maintain social distancing. For groups that don't want to participate in the community fire, we will have a free-standing fire pits that we can make available, and will provide a small amount of wood for each night. Please see Annie or Ken for more information.

We appreciate your cooperation. We take the coronavirus seriously, and we are trying to protect not only our customers, but also our staff. Please work with us to make this resort season enjoyable and safe for all concerned.

Ken and Annie  
Midway Beach Management